

Housing Offer

Referrers Info - Household Support Fund Oct 24 - March 2025

www.cumberland.gov.uk/costofliving

Household Support Fund will be available to March 2025 to provide support for those who do not qualify for a discretionary housing payment or to provide additional support. The Fund cannot be used to provide mortgage support.

The Discretionary Housing Payments (DHP) scheme provides financial support to help with rent or housing costs. It may be awarded when Housing Benefit or Universal Credit Housing Costs do not provide enough money to pay the rent. It is available *for those in receipt of Housing Benefit or Universal Credit housing costs.*

If you have made a claim for a discretionary housing payment since April 2024 that has been refused, support may be available towards your outstanding rent if:

- *You have outstanding rent arrears that are preventing you from moving to a smaller more affordable property.*
- *You have rent arrears that may have been caused as a result of gaps in your Universal Credit Housing Costs, or Housing Benefit.*

To apply for DHP or further housing support, see: <https://www.cumberland.gov.uk/benefits-and-financial-help/housing-benefit/apply-discretionary-housing-payments> alternatively, call the Benefits Team on 0300 373 3730 or email:

- **Allerdale** benefits1@cumberland.gov.uk
- **Carlisle** benefits2@cumberland.gov.uk
- **Copeland** dhp@cumberland.gov.uk

Homelessness and housing help

If you are homeless now, or in danger of losing your accommodation, call **0300 373 3730** or email:

- **Allerdale** Homelessness1@cumberland.gov.uk
- **Carlisle** Homelessness2@cumberland.gov.uk
- **Copeland** Homelessness3@cumberland.gov.uk

If you are concerned about someone sleeping rough, a referral can be made at streetlink.org.uk



Health and wellbeing is
at the heart of everything we do

Our values



Ambitious



Collaborative



Compassionate



Empowering



Innovative